



# MAGELLAN HILL

*Navigating Business Communications*



## WASHINGTON TOWNSHIP BOARD OF EDUCATION

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The Washington Township School District is governed by a nine-member board whose members are elected by members of the community. The Board's primary task is the formulation and evaluation of all policies necessary for the operation of the school district, which includes ways to optimize use of the district's financial resources. As Assistant School Business Administrator, Harry Finkle is responsible for accounts payable, accounts receivable, budget and payroll. Management of the district's complex telecom expenses proved challenging to Finkle and his team. Multiple bills from multiple carriers made payment cumbersome, and analysis of the services received nearly impossible. Magellan Hill presented the Board with a cohesive plan that not only simplified the bill payment process, but saved the District money at the same time. Magellan Hill's telecom professionals oversaw the transfer of all phone lines, freeing up Finkle to focus on other important district matters. Magellan also handled the necessary documentation for AT&T refunds on behalf of Washington Township School District, resulting in a refund in excess of \$30,000.

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*"Naturally, when someone tells you they can simplify a process, making your life easier, while saving you money at the same time, you are usually skeptical. I know I was. But Magellan Hill explained things in a way that made sense, and then followed through on what they told us. Now, instead of a slew of bills from multiple vendors that were difficult to read, we get summarized bills from one vendor. We have saved money and all telephone issues have become easier. If we see a charge on a bill that appears questionable, we pick up the phone, call someone at Magellan, and that is it. The problem is taken care of. We don't have to stay on hold with our phone carrier, then wait for a call back, explain the problem, get transferred to someone else, explain the problem again. Since the Accounts Payable clerks no longer have problems with the telephone bills, they no longer bring them to me, which truly has made my life easier."*

*Harry Finkle  
Assistant School Business Administrator  
Washington Township Board of Education*